

Terms and Conditions

1. You must be of legal age to drive and produce a valid UK/Northern Ireland provisional Category B driving licence. In Great Britain, both the photocard (or old-style paper licence) and a permission code to verify the licence online must be produced. If an older style paper licence is held, then you must also produce a valid passport as photographic identification.
2. You must meet the minimum eye test requirements, which means you must be able to read a standard UK approved number plate at a minimum distance of 20.5 metres (67 feet). If you need to wear glasses or contact lenses to meet this requirement then by law, you must wear them whenever you drive, and this remains your responsibility.
3. You must notify your instructor of any change of your ability or entitlement to have driving tuition, for example if your provisional licence has been revoked or for medical reasons such as epilepsy. Lessons must be paid for in advance or at the time of the lesson by cash. Block bookings can be paid for via bank transfer or cheques. Please speak to your instructor for details.
4. You must not be under the influence of drugs/alcohol during your lesson. In the event of there being any signs of drugs/alcohol misuse, your instructor will withhold the use of the training vehicle for use of tuition or driving test until you are in a legal and fit state to drive. Any prescribed medication that may affect your driving should be declared to the instructor and to the DVLA medical board.
5. Should you fail to reach a satisfactory standard of driving and are likely to be a danger to other road users or are in an unfit condition through substance or alcohol abuse as described above, the ADI has a responsibility to the DVSA examiners not to allow the use of the training vehicle for the purpose of the driving test. This is in the interest of the pupil, the examiner and other road users and is a precautionary safety measure. DVSA guidelines do not allow a pupil to take a practical test just for the experience.
6. Lesson prices published online or in any literature can change at any time with no prior notice. Current students will be given a 3-month grace period where old prices will remain valid.
7. If you suspend lessons Red and Black Driving Academy cannot guarantee we will be able to book you straight back in and you may need to go onto a waiting list to restart lessons.
8. Lessons must be paid for in advance or at the time of the lesson by cash. Block bookings can be paid for via bank transfer or cash. We accept card payment through our website. Please speak to your instructor for details. Refund will only be given in exceptional circumstances.
9. Lessons will start and end at the students address however if pre-arranged and agreed we will collect and drop off at another location. This must be agreed in advanced and within reasonable distance.
10. Every effort will be made to avoid any circumstances where a fixed penalty could be issued but Red and Black Driving Academy cannot be held responsible for any infringements of the law during your driving lesson or driving test. So, if you receive any fixed penalties then you are liable for any fines or penalty points.
11. Red and Black Driving Academy will use pass photos and other imagery taken during lessons on our social media pages unless you inform us otherwise.
12. Cancellation Policy
 1. If you wish to cancel a lesson, a minimum of 48 hour's notice must be given. Failure to give 48 hour's notice will result in the lesson(s) having to be paid for. Lessons can be cancelled by telephone or text message but must be acknowledged by your instructor.
 2. If you block book / prepay and stop taking driving lessons for a period of 12 weeks or more, then any remaining lessons will be forfeited.
 3. If your driving instructor cancels your lesson no payment from you is required and your lesson will be rearranged for you
 4. Red and Black Driving Academy cannot be held responsible for mechanical or electrical failure which may result in cancellation of your driving lesson or driving test.
 5. Red and Black Driving Academy cannot be held responsible for cancellation or termination of lessons / Tests due to any accidents we or you are involved in. Arrangements will be made to get you home in the event the car is unsafe to drive.
 6. Lessons can be cancelled by your instructor with no fee to be paid due to severe weather however if you cancel your lesson and your instructor deems it safe to drive in then you will be charged your full lesson price if it is under the 48-hour cancellation policy. (section 12.1)
 7. Your instructor will endeavour to arrive on time however, due to unforeseen circumstances such as breakdown, accidents, traffic hold ups etc, lesson times may need to change or even be cancelled. If cancelled by your instructor, no fee will be charged.
 8. No responsibility can be taken for tests cancelled by the DVSA for whatever reason. Lessons will have to be paid for but can be claimed back from the DVSA. The instructor cannot be responsible if you fail because of the eyesight test. Your instructor will be responsible if the test is cancelled due to the condition of the tuition vehicle.
 9. If we arrive late then we will look to add the time onto the end of the lesson or add to a future lesson, if neither are possible the lesson will be charged at a pro rata rate for the time the lesson will cover. If you arrive late the time will not be added on and full lesson price is applicable.
13. By agreeing to these Terms and Conditions, you give permission for your personal data to be held securely by your instructor, for the purposes of delivering training services to you and mandatory record keeping. Under no circumstances will your personal data be sold, transferred to or shared with any third parties without your specific consent. Data securely held may include your name, birthdate, address, and contact details, along with details of lessons, payments, progress, and reflective log comments. All data held about you can be viewed on request.

Date Name Signature